

Staying Top-of-Mind After the Offer Expires



Kelley Blue Book® Instant Cash Offer is doing more than just delivering Offers—it's working to stay in front of prospective customers even after their Offer expires. With the new post-expiration email journey, consumers are automatically enrolled in a personalized follow-up sequence that encourages them to revisit, renew, and re-engage.

This New Enhancement **Keeps Instant Cash Offers:**

- **Top-of-Mind –** Consumers receive automated emails every 8 days for up to 90 days after expiration with messaging that encourages Offer renewal and re-entry into the trade-in process.
- Visible and Relevant Emails include personalized vehicle details, offer amount, and expiration date.





Kelley Blue Book® Instant Cash Offer is working to close the gap between Offer expiration and customer action.

Contact your Listings and ICO Representative to learn more.







